



BRIAN SANDOVAL
Governor

NEVADA GAMING CONTROL BOARD

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Network Specialist I

The Nevada Gaming Control Board is accepting applications from qualified applicants for the position of Network Specialist I. This is an unclassified position.

The Position:

Under direction of the Systems Manager this position is responsible for primary help desk support for all agency offices. The position will also be involved in network, server, and desktop support for all agency operations. The position requires enterprise IT helpdesk experience, networking experience, proficiency with Microsoft and Linux operating systems and VMware virtualization. The qualified individual will assist with developing and supporting IT security strategies and identifying, evaluating, and implementing new technologies.

Provide level I and II technical support to all agency users assisting them with hardware, software, and network problems. Install, upgrade, and support desktop and laptop computers, printers, and other peripherals. Perform computer imaging, software deployment, and patch management. Support the physical network infrastructure including wired and wireless Local Area Networks (LAN), Wide Area Networks (WAN), and Virtual Private Networks (VPN).

Conduct product evaluations and recommend new technologies that best fit agency needs. Participate in establishing and enforcing access and data security standards. Assist in performance of backup and recovery procedures and other related functions to insure data integrity, reliability, and business continuity. Contribute to disaster recovery planning through risk analysis of systems, networks, and other components of the agency IT ecosystem.

Primary Requirements:

Candidates must meet or exceed the following experience levels: 2+ years of enterprise IT security, 2+ years network and server administration, 2+ years of datacenter virtualization, 2+ years of backup and disaster recovery, 2+ years of helpdesk experience, 2+ years of desktop support.

Candidates must also be able to demonstrate proficiency with Windows and Linux operating systems, VMware, Active Directory, Windows Deployment Services, server and workstation hardware as well as network equipment.

Other Requirements:

- Excellent customer service skills
- Extensive knowledge of computer technology
- Ability to manage agency network components
- Ability to identify and recommend new technologies
- Ability to manage agency high speed network links
- Ability to identify and solve problems quickly and logically

- Ability to establish and maintain effective working relationships with staff
- Ability to communicate effectively, verbally and in writing
- Utilize Board policies that affect the Gaming Control Board's strategic planning efforts in regards to computing and business systems delivery
- Help identify and implement best practices as they relate to systems management in existing and future Board projects.
- Work with internal and external customers in defining business needs and identifying cooperative relationships to improve business processes
- Help establish security policies and procedures for system and applications
- Meet on a regular basis with IT management, project managers, and staff as needed to ensure proper communication flow, project status, and implementation schedules
- Resolve issues presented by management, staff, and business users regarding work processes, policies, procedures, and methods
- Strong interpersonal and communication skills are critical to the job

Knowledge of:

Principles, organization, planning, project management, and current computer industry technology and practices; principles of information systems design.

Top 5 required technical skills:

1. Helpdesk Support
2. Windows and Linux Operating Systems
3. VMware
4. Juniper Network Equipment
5. Windows Deployment Services

Minimum Skills/Qualifications:

Graduation from an accredited college with an Bachelor's degree in computer science, management information systems, or closely related field and two years of experience particularly in the fields detailed under the "Primary Requirements" section above, or an equivalent combination of education and experience.

Background Investigation:

A background investigation will be conducted in order to verify the accuracy and completeness of statements contained on the application and to obtain information relevant to predicting successful performance as a Gaming Control Board employee.

Location:

The Network Specialist I position is located in Las Vegas.

All positions at the Nevada Gaming Control Board will have access to Criminal Justice Information Systems (CJIS) data.

Salary:

The starting salary will be contingent upon education and experience. The salary ranges are:
Minimum **\$47,395.00** and the maximum of **\$78,991.00** (employee/employer paid retirement) or;
Minimum **\$41,574.00** and the maximum of **\$69,290.00** (employer paid)

How to Apply:

Applicants will be required to undergo mandatory drug testing prior to being appointed to the position.

All applicants who meet the minimum qualifications are eligible to apply for this position and may do so by completing an application, cover letter explaining your interest (please indicate how you heard about this position, if from a website, please list) and qualifications for the position as well as a resume on the Nevada Gaming Control Board website at: www.gaming.nv.gov. Only applications submitted through the website will be accepted.

Applications will be accepted until recruitment is satisfied.

The Nevada Gaming Control Board is an equal opportunity employer.